



# KNOW YOUR SUPPORT SERVICES SIGNPOSTING

## **Representation Team** [surepresentation@bucks.ac.uk](mailto:surepresentation@bucks.ac.uk)

The Representation Team is made up of the two VPEWs, Deputy CEO, Student Experience Manager and the two Student Engagement Coordinators. Their role is to ensure you are having the best possible time at Buckinghamshire New University and are there to support you with any academic issues you may be facing.

## **Advice Centre** [suadvice@bucks.ac.uk](mailto:suadvice@bucks.ac.uk)

The Advice Centre are here to listen, advise and support students by providing a professional, independent and confidential service, which is accessible and welcoming. The Advice Centre can help to resolve any problem you may have, including: personal life, finances, legal issues, accommodation, course issues, and issues faced by international students.

## **Counselling** [counselling@bucks.ac.uk](mailto:counselling@bucks.ac.uk)

The Counselling Service offer free and confidential professional therapy sessions for all students. They can support you with: Managing anxiety, depression and stress; Building self-esteem and confidence; Improving communication; Overcoming learning blocks; and more.

## **Student Hub** [students@bucks.ac.uk](mailto:students@bucks.ac.uk)

The Student Hub are a University service who deal with student administration. Their services include: International student letter requests; Change of address forms; References; Tuition fees and funding information; Student Finance advice; and more.

## **Student Learning and Achievement** [sla@bucks.ac.uk](mailto:sla@bucks.ac.uk)

The SLA work with students to develop their academic abilities and offer both one-to-one tutorials and small group workshops. The LDU can assist with: Research skills; Academic writing and referencing; Understanding the feedback on your assignments; Support students whose first language is not English; and more.

## **Multi-faith Chaplaincy** [multifaithchaplaincy@bucks.ac.uk](mailto:multifaithchaplaincy@bucks.ac.uk)

The Multi-faith Chaplaincy offers support for students of all faiths as well as those who have none. Their services include: Spiritual guidance and place to worship; Pastoral support; Point of contact for local faith communities; and more.

## **Inclusion, Diversity and Disability Service** [inclusion@bucks.ac.uk](mailto:inclusion@bucks.ac.uk)

The Inclusion, Diversity and Disability Service help ensure you get the most from your experience in an inclusive learning environment. Their services include: Assisting with applications for Disabled Students' Allowances, provide dyslexia screening for students, and provide support and guidance on things, such as: Registration and disclosure; Reasonable adjustments; and more.

## **Accommodation Service** [accommodation@bucks.ac.uk](mailto:accommodation@bucks.ac.uk)

The Accommodation Service support students living in Halls and privately rented properties. They deal with queries such as Council Tax Forms, issues with Landlords, and more.